

Empower Your Customers with the Ability to Securely Review and Approve Ticket Data Through FieldFX

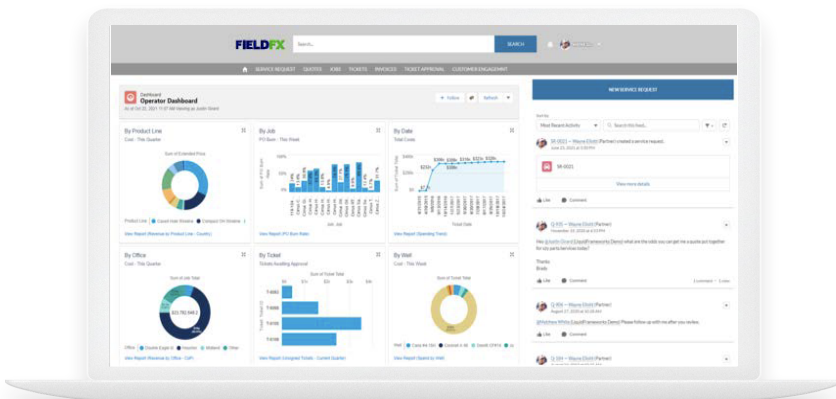
Get your personalized demo today at servicemax.com/demo

FieldFX provides portal functionality that gives your customers authorized access to certain aspects of FieldFX data for jobs and tickets. Assign your customers a secure account and allow them to review and approve tickets, add comments, monitor job progress, analyze purchase order status, view safety records, and more. You decide what your customers can see using configurable security management provided by FieldFX. Industrial service providers can give different users access based on customer facility, unit, and equipment.

Stay Secure While Improving Customer Satisfaction

The FX Customer Self-Service module keeps your private company information secure, while improving customer satisfaction and strengthening your partnerships. Customers are kept up to date and fewer interruptions mean everyone is more productive. You're sure to become their preferred vendor!

- When the customer logs in they immediately see any pending tickets that need approval.
- Having trouble tracking down the customer's representative at well sites? Give them a portal account with access to sign and approve tickets.
- Customize the home page with your customer's logo and configure it to see what you want them to see.
- Customers can view job and ticket information in detail such as items, labor, forms and documents.
- Enter Help text on each page to direct customers and leave reminders.
- Post high-level shared documents, such as contracts, for easy access at all times.
- Create reports and export for further review.



Give your customers access to view and approve filed tickets

About ServiceMax

ServiceMax's mission is to help customers keep the world running with asset-centric field service management software. As the recognized leader in this space, ServiceMax's mobile apps and cloud-based software provide a complete view of assets to field service teams. By optimizing field service operations, customers across all industries can better manage the complexities of service, support faster growth and run more profitable, outcome-centric businesses. For more information, visit www.servicemax.com.

About FieldFX

The FieldFX product suite is a complete mobile field operations management solution, providing companies in the oil and gas, industrial and environmental services industries with the ability to organize and manage jobs, quotes, field tickets, equipment, contracts, price books, and labor, along with customer-specific electronic forms such as safety incidents, inspections and other operational data reports.