

# A One Stop Shop for Dispatchers

## Customer Outcomes

- Seamless Dispatch Experience
- Improved Efficiency
- Higher Driver Utilization

The FX Trucking module is a fit-for-purpose, segment-specific app that provides a seamless experience for the dispatcher. Access to all of the information required is provided from one screen and dispatchers no longer need to leave the scheduling screen to create tickets. Now, tickets are auto generated, with pre-configured charges, based on the hauling commodity selected.

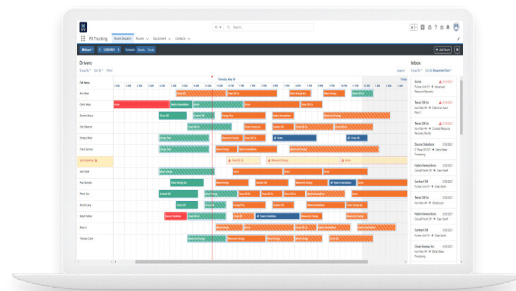
## Everything at the Dispatcher's Fingertips

When creating a route, from the home screen, the dispatcher has access to:

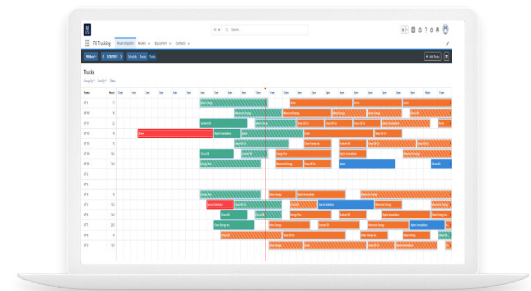
- Customer Selection
- Date of Requested Service
- Origin and Destination
- Billing Information- Job and Ticket Types
- Access to Existing Jobs and the Ability to Create New Jobs

Once the route is created, convenient drag-and-drop functionality makes it easy to schedule the route to a driver. The dispatcher is able to plan all of the routes for the day, prior to dispatch. Once the correct schedule for the day is created, the routes can then be dispatched to the drivers, sending a notification to their mobile apps.

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*FX Trucking Route Dispatch View*



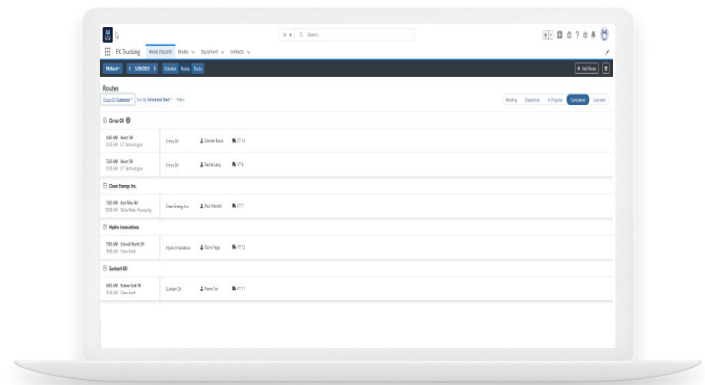
*FX Trucking Truck Route View*

## FX Trucking in Mobile

FX Trucking's mobile application provides a guided approach to loading and unloading materials such as fluids, sand, chemicals or equipment from one location to another. It also provides two-way communication between the driver and dispatch via the electronic messaging system.

## FieldFX Trucking Key Capabilities

- Create parent regions with multiple locations within the region
- Trucks can be defaulted to a driver
- View all routes by customers, destination, origin and drivers
- Route reporting from the main dispatching screen
- Geofencing feature provides proof of delivery
- Ability to assign multiple drivers to a route, the first to accept is dispatched



*Dispatched Routes Grouped by Customer*

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## About ServiceMax

ServiceMax's mission is to help customers keep the world running with asset-centric field service management software. As the recognized leader in this space, ServiceMax's mobile apps and cloud-based software provide a complete view of assets to field service teams. By optimizing field service operations, customers across all industries can better manage the complexities of service, support faster growth and run more profitable, outcome-centric businesses. For more information, visit [www.servicemax.com](http://www.servicemax.com).

## About FieldFX

The FieldFX product suite is a complete mobile field operations management solution, providing companies in the oil and gas, industrial and environmental services industries with the ability to organize and manage jobs, quotes, field tickets, equipment, contracts, price books, and labor, along with customer-specific electronic forms such as safety incidents, inspections and other operational data reports.