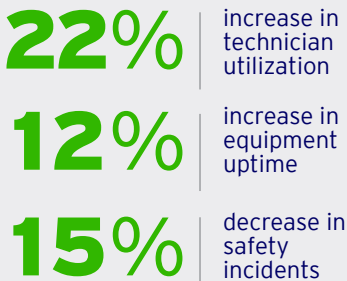


Service Execution Management for Production Operators

Increase operational efficiency, decrease lost production, and minimize risks

Customer Metrics



ServiceMax Customer Survey Results

Benefits

- Automatically schedule tasks for wellsite operators by utilizing real-time equipment data
- Empower field personnel with a mobile application designed for offline use
- Track complete equipment history with offline completion of work orders and jobs

Product Highlights

- Mobile and enterprise collaboration tools
- Parts management so no job is dispatched without the right parts
- Schedule optimization to reduce drive time and increase response time

ServiceMax Asset Service Management (ASM) will help you take that next step in moving your oilfield operations toward real-time asset management. It all starts with being able to recognize when an action at the wellsite is required and then scheduling the right field personnel for the job. With ServiceMax's end-to-end field operations platform, you can effectively manage and execute all required wellsite activities so that production doesn't fall short of targets.

ASM helps oil and gas operators move closer to real-time asset management through faster, better, and safer field operation decisions. Built for a mobile field operations team, our cloud-based platform manages preventive maintenance, scheduling, work orders, and spare part logistics. Wellsite operators can tap institutional knowledge from anywhere at any time to troubleshoot a piece of equipment or be guided through a wellsite activity they haven't experienced before. With Service Board, field schedulers and planners ensure wellsite operators and other field personnel are assigned to the right job with the right equipment. Wellsite operators can also self-dispatch as required.

View products through selectable filters

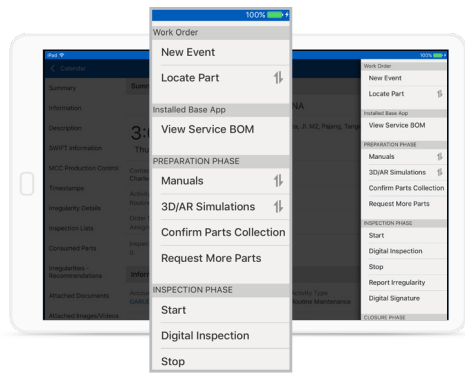
Easy to search for equipment & parts

View documents, photos & videos

Product hierarchy by location & account

Review equipment status for accuracy

Technician user interface



Field personnel can follow a configurable guided work flow to complete forms, checklists, and other actions to complete the jobs they've been assigned.



Secure collaboration with enterprise-ready 1:1 group messaging, voice, video, content sharing, push-to-talk, top-down broadcasts, hotlines, and communication analytics

CAPABILITIES

Mobile App

Field personnel can view and update information on the history, performance and location of the asset. They can also complete safety forms and checklists, initiate work permits, and access the knowledge base, even when internet connectivity is not available.

Work Order Management

Plan, assign, execute and manage operations and maintenance activities. ServiceMax supports a work execution business process for work orders and field tasks. Create notifications and work orders in the field when future action on equipment is identified.

Installed Asset Management

Track and manage installed assets across various locations including work execution and parts movement. ServiceMax will also configure a parts swap of a defective serialized unit as part of the work order or task debrief process. Utilize ServiceMax as your system of record or integrate with your EAM so the complete history of your field equipment is known at anytime, even if it's at an offline location.

Service Board

View field personnel availability and skills to assign work orders with simple drag and drop functionality. Service Board is an interactive Gantt chart that allows you to configure crews and teams. You can schedule individual personnel and third-party providers with your search criteria based on skills, location and equipment.

Parts Management

Maximize the visibility and management of parts inventory levels at different field locations and truck stock. ServiceMax provides the functionality to facilitate the transfer of parts between stocking locations.

Real-Time Communication

Maximize the productivity of your field personnel with team chats, video calls, broadcasts, and instant expert support so that every job is completed, even when teams encounter unplanned challenges. Contextual conversations tied to specific work orders, accounts and equipment enable real-time knowledge transfer across functions.

About ServiceMax

ServiceMax is the global leader in Service Execution Management that enables oil & gas production operators to optimize the performance of their equipment through the optimization of field personnel that operate and maintain that equipment. We help companies transform the execution of complex work on complex equipment through a rapid modular deployment approach that we have perfected. Enterprise companies across the globe have turned to ServiceMax to keep the world running.

Get your personalized demo today at
servicemax.com/demo